



QUALITY POLICY

Aqua Environmental is currently accredited to Quality Management Standard AS/NZS ISO:9001 until November 2012 and will continually strive to provide a service that exceeds the quality expectations of our Clients, including:

- Continuous improvement through management initiatives with reviews of performance, employee suggestions, customer complaints and any corrective actions required.
- Long term success in the leakage detection field with developing competitive proposals and tenders.
- Keep and maintain records to analyse our performance.
- To produce quality service and use the very best equipment and products available.
- To continue our extensive knowledge of local and international regulation codes.
- Continue to up skill and provide up to date training in all aspects of leakage detection, environmental issues and occupational health and safety.

Aqua Environmental has established measurable objectives at relevant levels within the company. The quality objectives demonstrate the commitment to continual improvement and are consistent with the Quality Management System.

Resources to achieve the quality objectives are identified and documented.

The Quality Management System documents include:

Documented procedures.

- Other documents required ensuring effective operation and control of its process.
- Aqua Environmental has established and implemented procedures to ensure that all documents required by the Management System are controlled to ensure effective control of the management systems.

Aqua Environmental has established and maintained records to provide evidence of conformity to requirements and of effective operation of the management system.

The above procedures are conducted in accordance with documented procedures contained in our comprehensive Integrated Systems Manual (ISM). A copy will be provided to clients prior to contract commencement.

Hugh Chapman Jr.

Managing Director